

GENERAL TERMS AND CONDITIONS

Version dated 05/13/2024

- 1- LIBERTEL CANAL SAINT MARTIN*** - SARL Canal St Martin (5 Av Secrétan 75019 PARIS, France, registered with the Paris Trade and Companies Register under number SIREN 483450227 - FR 00 483 450 227 00010),
- 2- LIBERTEL GARE DU NORD SUEDE*** - SARL Gare du Nord Suède (106 bd de Magenta 75010 PARIS, France, registered with the Paris Trade and Companies Register under number SIREN 483450334 – FR 30 483 450 334 00014),
- 3- LIBERTEL MONTMARTRE OPERA*** - SARL Montmartre Duperré (32 rue Duperré 75009 PARIS, France, registered with the Paris Trade and Companies Register under number SIREN 483450318 – FR 79 483 450 318 00017),
- 4- LIBERTEL AUSTERLITZ JARDIN DES PLANTES*** - SARL Austerlitz (12 Bd de l'Hôpital 75005 PARIS, France, registered with the Paris Trade and Companies Register under number SIREN 483450276 – FR 50 483 450 276 00017),
- 5- LIBERTEL GARE DE L'EST FRANÇAIS*** - SAS Hôtel Français (13 rue du Huit Mai 1945 75010 PARIS, France, registered with the Paris Trade and Companies Register under number SIREN 572004687 – FR 71 572 004 687 00016)

(hereinafter "the Establishments") operate hospitality activities and other complementary and/or ancillary services (hereinafter "the Libertel Hotels"), as well as the website <https://www.hotels-libertel.com>, a hotel reservation site and other services (hereinafter the "Site") for which these General Terms and Conditions of Sale (hereinafter "GTC") apply.

1. PURPOSE - SCOPE

For the application of these GTC, it is agreed that the Clients and the Libertel Hotels will be collectively referred to as the "Parties", and the user who has validated a reservation or order, online, by telephone, email or any other means, will be referred to as the "Client." These GTC are intended to define the rights and obligations of the Parties in the context of the reservation and provision of services offered by the Libertel Hotels to Clients. They cover all the steps necessary for the reservation and monitoring of the reservation between the Parties. Any reservation or order implies full acceptance of the GTC. By reserving a room in one of the Libertel Hotels, the Client expressly acknowledges that they have read the GTC and fully accept them. The applicable GTC are those accepted by the Client at the time of the Reservation. However, the Libertel Hotels reserve the right to modify these GTC at any time, without notifying the Client. Such modifications will take effect immediately. Any use of the Services following a modification of the GTC will imply

the Client's acceptance of said modifications. Therefore, it is recommended that the Client regularly consult these GTC to take note of said modifications, print and keep a copy of the GTC.

The services offered on the Site are proposed to be provided to the Client by the Libertel Hotels in one of their establishments, to the exclusion of any other location. These GTC may be supplemented by any other document emanating from the Libertel Hotels, and by the Specific Conditions defined below, which are presented during the Client's reservation process. In the event of a contradiction with the GTC, the Specific Conditions shall prevail. In the relationship between the Parties, the GTC shall prevail over any other provisions, in particular those arising from the General Conditions of a partner or intermediary. If one or more provisions of the GTC are declared or held to be invalid or illegal by a decision that has become final, the other provisions shall remain fully applicable between the Parties.

2. SERVICES

2.1. ACCOMMODATION SERVICES

The Libertel Hotels offer rooms in the Establishments operated by the Libertel Hotels to a passing clientele for a short stay. This offer is available by reservation, especially on the Site.

2.2. ADDITIONAL AND/OR ACCESSORY SERVICES

The Libertel Hotels offer additional services, including breakfast, free and unlimited access to wifi, or the provision of meeting rooms or concierge services in certain Establishments. Information regarding these services and their terms of use are communicated to the Client by each Establishment at the time of the reservation or upon arrival at the Establishment.

3. RESERVATION CONDITIONS AND PROCESS

3.1. RESERVATION CONDITIONS

The Client may reserve up to four (4) rooms maximum per reservation. Reservation requests for an equal or greater number of five (5) rooms:

- must be addressed by email directly to one of the Libertel Hotel Establishments at the email address of the relevant Establishment listed on the Site,
- Whether they are made in one or more times for the same Client or for the same group of travelers, specific sales conditions apply.
- The Client will receive these specific sales conditions by return email for each of their requests.

In case of non-compliance with this process or non-acceptance of these specific sales conditions, these reservations may be canceled by the Libertel Hotels.

The reservation is deemed accepted by the Client at the end of the reservation process, as described in Article 3.2 below.

3.2. RESERVATION ON THE SITE ACCESSIBLE ONLINE

The Client acknowledges having read the nature, destination, and booking terms of the services available on the Site and having requested and obtained the necessary and/or complementary information to make their reservation with full knowledge of the facts. The photographs presented on the Services are indicative and non-contractual. Although every effort is made to ensure that the photographs, graphic representations, and texts

reproduced to illustrate the Establishments presented give as accurate an overview as possible of the accommodation services offered, variations may occur, particularly due to changes in furniture or possible renovations. The reservation is confirmed upon receipt by the Client of the summary email of the reservation confirmation sent by the Libertel Hotels. The Client agrees, prior to any reservation, to complete the requested information. The Client attests to the truthfulness and accuracy of the information provided. The reservation process includes the following steps, with the possibility for the Client to go back in the reservation process at any time: Choice of accommodation location: the Client selects the chosen Establishment by clicking. Choice of the start date of the stay (arrival) and the end date of the stay (departure): If the arrival and departure dates are not provided, a calendar with available or fully booked days for the previously selected Establishment is displayed. By clicking on the dates, the Client can select their arrival and departure dates and proceed to the following steps. Choice of the number of rooms reserved: The Client selects the number of rooms chosen for the dates of their stay by clicking. Choice of the number of adults for the room: The Client selects the number of adults per room by clicking. Choice of the number of children for the room: The Client selects the number of children per room by clicking. Choice of rooms and associated rates: The Client selects from the different available rooms and rates offered based on the information entered in the previous steps, including their essential characteristics, such as the room category on the date previously chosen, its price, its equipment level, any special offers, cancellation terms, payment conditions. It is reminded here that the photos or perspectives integrated into the site are not contractual. Choice of additional services: the Client can add one or more additional services by a simple click and depending on their availability, proposed based on the information entered in the previous steps. These additional services display rates, quantities, and specific characteristics ("early arrival," "acceptance of pets," "late departure," etc.). By clicking on "+," the Client completes the selection and entry of the elements subject to the online reservation without prejudice, however, to being able to modify the elements of their reservation by going back up in the previously completed reservation process. Reservation summary: display of the reservation summary in a box on the left. Finalization of the reservation: by clicking on the "Continue" button, the Client validates the summarized and displayed elements of their reservation and displays the fields required for the Client to enter their identity information, contact details, including postal address, email, and phone number, as well as the payment method and the credit card details used for online payment, for guarantee by credit card details depending on the selected rate; acceptance of these General Terms and Conditions; final validation by the Client of their reservation by clicking under the "Reserve" field at the bottom of the page. Before confirming their reservation, the Client may write in a dedicated field "Comments," a request for clarification or a special request, which is not contractually guaranteed by the Libertel Hotels unless a written response is provided confirming the request with the possibility of providing the requested service, including the indication of its price if applicable for acceptance by the Client. The Client must accept the GTC before finalizing their reservation by checking the dedicated box "General Terms and Conditions read and accepted." By clicking on "Reserve," the Client pays, or provides a guarantee by credit card depending on the rate they have reserved. Final step: registration by the Libertel Hotels of the reservation made by the Client and allocation of a corresponding reservation confirmation number. The contract between the Establishment of the Libertel Hotels chosen by the Client and the Client is formed when the Libertel Hotels send the email confirmation of the reservation summary to the Client containing the reservation details to the email address provided by the Client, and the allocation of the corresponding reference number as stated in the previous paragraph. The email sent by the Libertel Hotels summarizes the terms of the contract, the services reserved, the prices, the price conditions related to the selected rate, the information

related to after-sales service and commercial warranties if they exist, as well as the address of the Libertel Hotel where the Client can submit their complaints. Any reservation is considered final upon receipt by the Client of the email confirmation from the Libertel Hotels. In the absence of receipt of the reservation confirmation, the reservation will be considered interrupted and will have no effect. Reservations made via a partner site are carried out in accordance with the specific terms of that site or the corresponding mobile application.

3.3. RESERVATION OFF THE WEBSITE

Reservation by phone: Phone reservations as defined below are made at the dedicated phone numbers referenced on the Site or any commercial and/or advertising material. When making a reservation by phone, the Libertel Hotels offer the available rates and related additional services based on the Client's request for the dates they are seeking. The Client will provide the Libertel Hotels with a phone number and an email address where the Libertel Hotels will send the email summary of their reservation request, and, if applicable, the request for bank details for the registration of their reservation, with or without payment during the reservation process, with the applicable rate determined by the Client during their reservation request. All the information and conditions required by the Libertel Hotels in response to the Client's phone reservation request constitute substantial formalities for the registration of the Client's phone reservation. Failing to meet the expected requirements would result in the reservation not being validated or confirmed. Only the verified reservation email confirmation accompanied by the GTC will validate the contract.

Reservation by email: Email reservations as defined below are made at the email address indicated on the Site pages, according to the Establishment concerned by the reservation request. When making a reservation by email, the Libertel Hotels offer, in response to the email request, the available rates and related additional services based on the Client's request for the desired dates. The Libertel Hotels will email, in return, the GTC and the summary of the reservation request, as well as the request for bank details for the registration of the reservation, with or without payment during the reservation process, with the applicable rate determined by the Client during their reservation request. All the information and conditions required by the Libertel Hotels in response to the Client's email reservation request constitute substantial formalities for the registration of the Client's email reservation. Should the Client, having made an email reservation request, fail to meet the requirements of the GTC, the reservation request will not be processed, and the Client will not be able to complain about the non-registration of their reservation. Only the written confirmation of the reservation registration by an email summary constitutes the contract and reservation between the Libertel Hotels and the Client. In accordance with Article L.223-1 of the Consumer Code, the consumer who does not wish to be subject to commercial prospecting by telephone can freely register on a telephone solicitation opposition list. This list is accessible via the following website: www.bloctel.gouv.fr.

4. CLIENT'S ACCEPTANCE

The Client expressly accepts that entering the required bank information during the reservation process, accepting these GTC, and validating the reservation request (in particular by clicking the "Reserve" button) constitute an electronic signature within the meaning of Article 1367 of the Civil Code, which has, between the Parties, the same value as a handwritten signature and implies acceptance of all contractual documents presented to the Client, namely these GTC, the Specific Conditions, as well as any other

document presented or provided before the electronic signature in the present article. The Client acknowledges having the capacity to enter into contracts under the conditions described in the GTC, namely having reached the legal age and not being under guardianship or curatorship. However, the management of the Establishment concerned by the reservation reserves the right to request from the Client, upon their arrival at the Establishment, proof of their identity with, notably, their date of birth indicated.

The Client agrees that the GTC, the Specific Conditions, and more generally, the contractual documents informing them of the particular services and prices of each service, as well as the order forms and the procedures for doing so, are presented online on the website <https://www.hotels-libertel.com>.

5. RIGHT OF WITHDRAWAL

In application of the provisions of Article L221-28 paragraph 12 of the Consumer Code, the services offered by the Libertel Hotels are not subject to the right of withdrawal provided for in Articles L221-18 and following of the Consumer Code regarding distance selling. Consequently, the services ordered from the Libertel Hotels are exclusively subject to the cancellation and modification conditions eventually provided for in these GTC.

6. CANCELLATION

The cancellation conditions are presented to the Client during the reservation process or in the event of a Subscription Contract, and may vary depending on the offer chosen and selected by the Client. The reservation summary email will remind the applicable cancellation conditions. Completing the reservation process by the Client by clicking on the "Reserve" button, or by signing the Subscription Contract, constitutes unconditional acceptance of the cancellation conditions. The amounts paid in advance constitute a down payment (i.e., sums paid in advance) and therefore cannot be refunded except as expressly stipulated in the reservation summary email or the specific conditions.

7. PRICES AND PAYMENT

7.1. RATES

The prices for the reservation of services are indicated on the Site before and during the reservation process. The prices are valid in real-time. Likewise, for other reservation methods by phone or email, the rates are valid at the time of the Client's reservation request. In any case, the specific tariff conditions linked to each room rate/type, offers, extras, or additional services are stipulated for each of the services subject to the Client's reservation. The prices displayed are per room and per adult, with the default rate implying, unless a specific "extra" is subscribed to, a check-in at 2 pm and a check-out at 12 pm. The prices are subject to value-added tax (VAT) and are displayed in total including taxes at the rate in effect at the time of the reservation confirmation in Euros. The prices displayed are only valid for the duration indicated during the reservation. All reservations are payable in Euros as specified during the reservation process on the Site or in the currency by credit card upon arrival at the Establishment. In the case of payment directly to the Establishment by the Client, upon arrival or departure, and the Client's

currency is not in Euros, the rate charged by the Establishment may differ from that communicated during the reservation due to possible changes in exchange rates between the reservation date and the stay dates at the selected Establishment. Unless otherwise stated, the additional services and other additional services selected by the Client are not included in the price. However, the price of the additional services validated in the Client's reservation is due during the reservation process regardless of the method used. These rates are also subject to VAT at the rate in effect at the time of the reservation, if applicable, according to the regulations applicable to these categories of products or services under a different rate than that applicable to room reservations. Any change in the applicable VAT rate will be automatically reflected in the prices indicated on the invoice. Any modification or introduction of new legal or regulatory taxes imposed by competent authorities will automatically be reflected in the prices indicated at the billing date. Tourist tax: The amount of the tourist tax is provided per day and per person, for information purposes, and is subject to change. This tax collected for the benefit of the city of Paris is to be paid on-site during the stay. It is mandatory.

7.2. PAYMENT

The Client provides their payment details either (i) to prepay the reservation before the stay, (ii) as a guarantee for the reservation, depending on the offers and type of accommodation chosen, including the payment terms specified in the Special Conditions presented during the booking process. The Client provides their bank details as a guarantee for the reservation, except for special conditions or rates, by credit or private bank card (Visa, Mastercard, American Express, etc.) by directly entering, in the designated area, the card number without spaces between the digits, as well as the expiry date and the visual cryptogram. The communication of the card identification numbers and expiry date is secured by an encryption and data protection system such as SSL (according to current standards). The Client's payment card is also subject to validity checks by various parties and partners and may be rejected for various reasons: stolen or blocked card, credit limit reached, input error, etc. In this case, it will be the Client's responsibility to directly contact the issuing bank of the payment method in question, or the establishment for the transmission of another payment method in order to confirm the effectiveness of their reservation. The settlement of all services can be made directly at the Establishment (except for prepaid reservations at the time of booking). Payment on site (flexible reservations) can be made at the hotel using a bank card, holiday vouchers (ANCV), or cash. Payment on the website is made by credit card through a secure payment system. The online payment methods available are expressly mentioned on the site, with the list subject to changes. When the Client presents the payment card used for payment or prepayment, the Establishment may request a form of identification for the prevention of credit card fraud. The payment debit is made at the hotel during the stay, except in the case of special conditions or rates where the payment debit is executed at the time of booking (online prepayment for certain rates). This prepayment is referred to as a deposit.

If the Client has not prepaid their stay, the establishment's reception may request a security deposit or authorization to debit the credit card upon arrival, in order to guarantee payment for the services to be performed (accommodation services and additional services) that the Client may benefit from during their stay. The aforementioned authorization must be completed and signed by the Client upon arrival and will authorize the debit of the Client's personal credit card, that is, the one they hold and must present during check-in to secure the banking transaction. The credit card used for prepayment will be requested by the establishment upon the Client's arrival. The contracting parties being the Establishment concerned by the reservation on one hand and the Client on the other hand, the credit card used for prepayment is presumed to be held by the Client, the

beneficiary of the reservation, whose identity has been verified by presenting a valid identification document. In the case of a rate subject to online prepayment, the amount paid in advance, legally considered as a deposit, is debited at the time of booking. At the time of prepayment, the amount debited upon reservation includes: the accommodation price, accommodation-related taxes, the price of meals if breakfast is selected, and any other additional services selected by the Client. Any irregular, ineffective, incomplete, or fraudulent reservation or payment for reasons attributable to the Client will result in the cancellation of the reservation at the Client's expense, without prejudice to any indemnification action against them.

7.3. CLIENT NO-SHOW

In case of the Client's non-appearance on the first day of their reservation, the Client's reservation will be fully canceled and any deposits paid will be fully retained by the Hotels Libertel unless the specific conditions stipulate the reservation as cancellable. In the event of a no-show (uncanceled reservation and absent Client) for a reservation secured by a credit card, the hotel will charge the Client, as a flat-rate indemnity, the amount of the first night on the credit card given as a reservation guarantee, and any additional nights of the reservation will be canceled without charge, unless otherwise specified. Hotels Libertel will make their room(s) available for resale. The Client acknowledges that they will not be entitled to any refund or compensation.

8. OCCUPANCY CONDITIONS

The accommodation services offered by the Hotels Libertel are valid from 2:00 pm on the day of arrival until 12:00 pm on the day of departure. In case of failure to comply with the check-out time, an additional night will be charged. The establishment's internal regulations are communicated to the Client through a display within the Establishment and apply in full, which the Client acknowledges. Hotels Libertel reserve the right to modify or cancel the reservation(s) if the room is used for purposes other than occasional accommodation, such as parties, dinners, meetings, video or film shoots, interviews, etc., without the prior written authorization of the Establishment's management. The number of occupants per room must not exceed the number of persons indicated during the booking process, and in any case, must not exceed the maximum capacity of the rooms declared to the Paris Police Prefecture. The Client agrees and undertakes to use the room responsibly. Any behavior contrary to public morals and public order will result in the Establishment requesting the Client to leave the premises without any compensation and/or refund if a payment has already been made.

9. RESPONSIBILITIES

9.1. CLIENT'S RESPONSIBILITY

The Client is solely responsible for their choice of services on the Site, the information provided when creating their account and/or making a service reservation. Furthermore, the Client is solely responsible for using their account, the Site, and any reservations made, both in their personal capacity and on behalf of third parties, including minors, unless they can demonstrate fraudulent use not resulting from any fault or negligence on their part. The Client agrees to immediately notify Hotels Libertel of any misuse or fraudulent use of their email address. The Client agrees to use the Site and the services offered while complying with the applicable regulations and these GTC, especially the

occupancy conditions specified in Article 9 and the hotel's internal regulations displayed in the Establishments. In the event of the Client's breach of their obligations under these GTC, the Client is liable for any damages caused by themselves, their employees, persons under their responsibility, and any occupants acting on their behalf, to Hotels Libertel or third parties. Accordingly, the Client undertakes to indemnify Hotels Libertel against all claims, actions, or claims of any kind that may result and to compensate them for any damages, costs, or indemnities related thereto. The Client is also solely responsible for the information provided in the context of their reservations, and they will bear full responsibility for any communication of inaccurate or fraudulent information. By making a final reservation, the Client agrees to pay the full price (including taxes). In accordance with French legislation and regulation, the Client will be asked to present an identity document upon arrival at the hotel to verify their origin. If they are of foreign origin, they must also complete a police form. The Client also undertakes that the computer resources made available by the establishment (including computer equipment and WiFi network) will not be used in any way for the reproduction, representation, provision, or communication to the public of works or objects protected by copyright or neighboring rights, such as texts, images, photographs, musical works, audiovisual works, software, and video games, without the authorization of the rights holders provided for in Books I and II of the intellectual property code when such authorization is required. The Client agrees not to access any illicit content. The Client is also required to comply with the security policy of the establishment's internet service provider, including the rules for using security measures implemented to prevent the unlawful use of computer resources and refrain from any actions that may compromise the effectiveness of these measures.

Any object belonging to the Establishment stolen from the room during the stay will be charged at the current rate available at the Establishment's reception. In case of damage to the room, common areas, or any objects or equipment including the computer network or WiFi by the Client, their employees, individuals under their responsibility, or occupants acting on their behalf, Hotels Libertel reserve the right to charge the Client for all damages, in addition to any claims for possible compensation for damages suffered, without limitation. Hotels Libertel reserve the right to refuse or expel, without refund, clients whose attire is indecent, whose attire is intended to conceal the face (Law No. 2010-1192 of October 11, 2010), clients with disruptive, improper, or intoxicated behavior, clients whose behavior is contrary to hygiene, good morals, and public order. Proper attire is required in the hotel's public areas. The Client is courteous and respectful towards the staff of Hotels Libertel. Failure to comply may result in exclusion without refund. The Client must refrain from any verbal or physical violence, racist behavior, or harassment in any form. For security reasons and to respect everyone, smoking is strictly prohibited in each Establishment of Hotels Libertel as per these GTC. In accordance with the Public Health Code provisions establishing the conditions for the application of the smoking ban in premises for collective use, smoking in the hotel may result in a fine for the Client or legal action. Penalties equivalent to the maximum price of the reserved room may be applied if the Client does not comply with the posted no-smoking regulations in their room.

9.2. HOTELS LIBERTEL'S RESPONSIBILITY

Hotels Libertel undertake, as a duty of care, to provide access to the Site and the services offered in accordance with the GTC and to act with diligence and competence to remedy any dysfunction reported by the Client in a timely manner. Hotels Libertel may temporarily suspend the Site without notice, especially for technical maintenance reasons, without incurring liability. The Site may contain hypertext links to other websites managed by third parties for which Hotels Libertel cannot be held responsible for the content of these

websites and the services offered. In this regard, it is specified that potential partners (presented especially in concierge services) are responsible for promoting the offers on their own websites. Hotels Libertel shall not be liable for direct or indirect damage to the user's equipment when accessing the site <https://www.hotels-libertel.com>, resulting from the use of faulty or inappropriate equipment, the occurrence of a bug or incompatibility. Hotels Libertel shall also not be liable for indirect damages (such as loss of market or opportunity) resulting from the use of the site <https://www.hotels-libertel.com>. Interactive spaces (such as the ability to ask questions in the contact space) are available to users. Hotels Libertel reserve the right to delete, without prior notice, any content deposited in these spaces that violates applicable French law, particularly data protection provisions. Hotels Libertel may also hold the user civilly and/or criminally liable, especially for messages with racist, offensive, defamatory, or pornographic content, regardless of the medium used (text, photography, etc.). Valuable items. Hotels Libertel remind the Client that leaving the door of their room unlocked, as well as the windows, during their stay constitutes misconduct. Hotels Libertel shall not be liable for damage caused by animals present on the premises, as they remain the responsibility of their owner or caretaker in accordance with the provisions of Article 1243 of the Civil Code. The Client is liable for direct and/or indirect damages resulting from damage caused by their animals and must pay for the cleaning and restoration of the damaged item or area.

10. FORCE MAJEURE

Hotels Libertel shall not be liable for the total or partial non-fulfillment of their obligations under the reservation in case of force majeure as defined in jurisprudence and Article 1218 of the Civil Code, or more generally due to any third party action, Client action, commercial partners' actions, administrative orders, including but not limited to internet network unavailability, inability to access the Site, external intrusion, computer viruses, or unauthorized prepayment by the Client's bank. The performance of Hotels Libertel's obligations will be temporarily suspended in the event of an event preventing their total or partial fulfillment, and Hotels Libertel will inform the Client as soon as possible of such suspension.

11. COMPLAINTS

Any complaint must be sent by registered letter with acknowledgment of receipt to HÔTELS LIBERTEL - 106 boulevard de Magenta - 75010 Paris, no later than 15 days after the departure date. After this period, no complaint will be considered. In the absence of an amicable agreement, the Client has the option of using the free mediation provided by the consumer mediator to which the professional is subject, namely the Association of European Mediators (AME CONSO), within one year from the written complaint submitted to Hotels Libertel. The consumer mediator can be contacted by:

- filling out the form on the AME CONSO website : <https://www.mediationconso-ame.com/demande-de-mediation-ame.html>,
- by mail addressed to AME CONSO, 11 Place Dauphine - 75001 PARIS.

Hotels Libertel also informs the Client about the existence of a European Online Dispute Resolution platform ("ODR") that they can use. The Client can access it at the following link: <https://ec.europa.eu/consumers/odr/main/index.cfm>.

12. DATA PROTECTION

12.1. Hotels Libertel always complies with the applicable data protection legislation, acting as the data controller.

12.2. Regarding personal data processed according to these terms and conditions, Hotels Libertel undertakes to:

12.2.1. implement appropriate technical and organizational measures to protect personal data against unauthorized or illegal processing, accidental loss, or destruction and any damage to personal data;

12.2.2. take reasonable steps to ensure the reliability of any staff member who has access to personal data and ensure that anyone accessing it will respect and maintain the required confidentiality;

12.2.3. not transfer or process personal data outside the European Economic Area without data protection standard clauses within the meanings of Article 46, paragraph 2, points c) and d) of the GDPR, through the Standard Contractual Clauses for data partners established in third countries in accordance with the Commission's decision;

12.2.4. respond to requests for the exercise of data subjects' rights;

12.2.5. maintain complete and accurate records and information to demonstrate compliance.

12.3. The purpose of data processing is for the services of Hotels Libertel described in the Conditions. This includes confirmation of the reservation (cf. clause 3), management of annual subscriptions (cf. clause 4), payment processing (cf. clause 8), complaints (cf. clause 12), and future promotional communication.

12.4. Personal data includes the following types/categories of data: Identity information: First name, Personal email, Salutation, Private mobile phone, Maiden name, Client code, Country Activity information: Business organization address, Business organization name If applicable, Number of children, children's ages Reservation information, including Details of the service ordered, Arrival and departure dates, Arrival time, Any other information provided by the client Electronic data, including Acceptance/refusal to save data for automatic form filling, IP address Financial data: Credit card number, Promo code, Card expiration date, Card type, Payment choice (prepayment by credit card/ payment on site) Information provided in confirmation emails

12.5. Failure to provide information identified as mandatory may prevent Hotels Libertel from recording a reservation or managing the client's complaints.

12.6. The categories of data subjects include clients and all persons whose data is provided by the client.

12.7. The Client can request to see their information from Hotels Libertel. They have the right to correct any incorrect information. They can contact the Data Protection Officer of Hotels Libertel via email at : dpo@hlpairs.com.

12.8. For more information, the Client can consult the Privacy Policy by clicking on the following link: <https://www.hotels-libertel.com/politique-de-confidentialite/>.

13. APPLICABLE LAW

The provisions of these Terms and Conditions and more broadly, of any contract entered into with Libertel Hotels, are governed by French law. They are written in French. In the event that they are translated into one or more languages, only the French text shall prevail in the event of a dispute. The fact that, if applicable, usual exchanges between the provider and the client take place entirely or partially in a language other than French,

cannot under any circumstances be considered as a waiver of the application of these general terms and conditions of sale or of any of its provisions.